



Master Service Agreement #: \_\_\_\_\_  
 Service Term (Months): 36 Months

Customer Information					
Business Name: Rocco and Roxie			Authorized Person: Morgan Magleby, Paul Bouchard and Ian Bandley		
Billing Address: 2090 W 500 N Unit 3			Title: Partners		
City: Springville State: UT Zip: 84663			Installation Address: 2090 W 500 N Unit 3		
Office Phone#: 801-602-2802			Mobile Phone#:		

Ethernet Private Line:	Ethernet Port Type:	Bandwidth:	USP	QTY	Unit Cost	MRC	NRC
Ethernet	GigE	Select One	Assign New				
A Location: _____							
Z Location: _____							

Internet:	Ethernet Port Type:	Bandwidth:	USP	QTY	Unit Cost	MRC	NRC
Ethernet	GigE	1Gb	Assign New	1	\$ 249.00	\$ 249.00	\$ -
IP Address		STATIC IP (NO CHARGE)	EN516	1			\$ -

Additional Services:	USP	QTY	Unit Cost	MRC	NRC
	Assign New		\$ -	\$ -	\$ -
	Assign New		\$ -	\$ -	\$ -

Discounts / Promotions	QTY	Unit Cost	MRC	NRC
			\$ -	\$ -

Total	MRC	NRC
	\$ 249.00	\$ -

Directory Listing	Notes:
Business Name: _____	1Gig
Billing Address: _____	
City: _____ State: _____ Zip: _____	
Office Phone#: _____ Non-Published: <u>Select One</u>	
<b>Vendor Contacts</b>	
Phone System: _____ Company: _____	
Contact Name: _____ Contact Phone: _____	
Contact E-mail: _____	
Network Admin: _____ Company: _____	
Contact Name: _____ Contact Phone: _____	
Contact E-mail: _____	
<b>Network Notification Services:</b>	
E-mail: _____	
TXT: _____	

**Customer Agreement**  
 The above named Customer hereby orders the Services shown herein for the costs and term indicated above subject to the terms and conditions of the Master Service Agreement (MSA) between Customer and Central Utah Telephone (CentraCom). The person executing this Service Order hereby swears and warrants by his/her signature affixed hereon that s/he is duly authorized and has the full legal capacity to order said Services on behalf of Customer and to contractually bind Customer to the costs and terms of this Service Order. This Service Order, its attachments and Customer's related MSA and Service Level Agreement (SLA) together comprise the entire agreement of the parties in regard to the Services ordered by Customer under Service Order and there are no other agreements or representations of the parties of any kind that are contingent hereto or that are not expressly stated herein. This Service Order shall become binding only upon written acceptance by an officer of CentraCom authorized to endorse and accept such Service Orders. By executing this Service Order, Customer acknowledges that it has read the attached MSA and SLA and agreed to be bound by the terms and conditions thereof.

Initial Payment/Deposit \$ \_\_\_\_\_ due \_\_\_\_\_ upon order.  
 Balance of NRC due \_\_\_\_\_ upon commencement of Services.  
 Other (explain below), MRC due upon receipt of Invoice.

Customer Signature:  _____ Date: <u>3/16/2020</u>	Sales Agent: _____ Tyler Schlappi _____ Date: _____
Customer Title: <u>Co-Founder</u>	CentraCom Acceptance: _____ Date: _____
Customer E-Mail: <u>paul@roccoandroxie.com</u>	Jon Gale - Director Sales

**For Official Use Only:**

Entered By: _____	Date: _____	Account #: _____	Service Order #: _____
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CentraCom  
 PO Box 7  
 35 S State  
 Fairview, UT 84629  
 Phone: 435.427.3331  
 Fax: 435.427.0360  
[www.centracom.com](http://www.centracom.com)

# Letter of Authorization

**Customer Name:** \_\_\_\_\_

**Address:**

\_\_\_\_\_

Number Street

\_\_\_\_\_

please specify suite, room and/or building

\_\_\_\_\_

City State Zip

This letter authorizes CentraCom to act as our communications representative and/or agent and represent the above-mentioned customer to obtain information and/or copies of all of our network services. We also authorize CentraCom to issue orders for disconnection, reconnection, reconfiguration and installation of services authorized below:

- Inbound 800/888/877 Service
- Outbound Intrastate Long Distance Service
- Outbound Interstate Long Distance Service
- Local Service

### AUTHORITY TO RELEASE CUSTOMER SERVICE RECORDS

Provider/s: \_\_\_\_\_ is/are hereby authorized to release pertinent information to CentraCom and for following CentraCom's instructions with respect to any changes to or maintenance of the undersigned's telecommunications service(s). You are requested to release to CentraCom any customer proprietary network information concerning the undersigned's services as may be required by CentraCom in connection with its furnishing of services to the undersigned. You may deal directly with CentraCom on all matters pertaining to our telecommunications service(s) and you should follow CentraCom's instructions with respect thereto. This authorization will remain in effect until modified or rescinded in writing by the undersigned.

### AUTHORITY TO RELEASE CUSTOMER PROPRIETARY NETWORK INFORMATION (CPNI)

The undersigned hereby designates \_\_\_\_\_ (Agent) as its authorized telecommunications representative(s) and agent to act on its behalf in the procurement and maintenance of its network telecommunication services. CentraCom is hereby authorized and requested to provide all information requested by Agent as it pertains to call detail records, contracts, configuration and service information. This authorization will remain in effect until modified or rescinded in writing by the undersigned.

### CHANGE IN LOCAL SERVICE PROVIDER

This letter authorizes CentraCom to act as our agent for purposes of ordering changes in and/or maintenance on our telecommunications and related services. This authorization includes, without limitation, the removal, installation, addition to, or rearrangement of our local access services, as well as equipment interconnected to our telecommunications service (s).

**Provider** \_\_\_\_\_

TN's Converting to CentraCom


### CHANGES IN PRIMARY LONG DISTANCE CARRIERS

This letter authorizes CentraCom, consistent with the above general authorization and FCC requirements, to act as our agent to change our primary interexchange carrier from our current service provider for each of the telephone numbers listed on the service agreement and any supplement to this authorization. (We understand that only one interexchange carrier may be designated as our interstate primary interexchange carrier for any one telephone number, and we further understand that any primary interexchange carrier change made on our behalf may involve the imposition of a charge by local exchange carrier that we are responsible for paying.) If any jurisdiction allows for the selection of additional primary exchange carriers (e.g. for local, intrastate, or international calling), then CentraCom is hereby authorized to change our primary carrier for those services from our current service provider for each of the telephone numbers listed on the service agreement or any supplement to this authorization.

**Provider** \_\_\_\_\_

TN's to be PIC'd to CentraCom


### Toll Free Numbers:

	Customer Name as it appears on Toll Free bill/SMS 800	
<b>Toll Free Number</b>	<b>Ring to:</b>	<b>800 Serving Area</b>

This authorization shall remain in effect until canceled via written authorization by the above-listed company. This Letter of Authorization rescinds all other Letters of Authorization previously entered into by the above-listed company. This letter also authorizes the use of a facsimile copy to be used as a valid and binding authorization.

Customer Authorized Representative (Print name)	Date
Signature	SS# or Tax ID#
Title	



Master Service Agreement #: \_\_\_\_\_

Move  Upgrade  Disconnect

Service Term (Months): **36 Months**

Customer Information	
<b>Business Name:</b> Thanksgiving Park Operations	<b>Authorized Person:</b> Curtis Olson
<b>Existing Account #:</b>	<b>Title:</b> Senior Property Manager
<b>Office Phone#:</b>	<b>Mobile Phone#:</b>

Move Order (New Address)	
<b>Current Address:</b> 3400 N Ashton Blvd Ste 100	<b>New Address:</b> 2100 W Ashton Blvd (T Stat 4 Bldg)
<b>City:</b> Lehi <b>State:</b> Utah <b>Zip:</b> 84043	<b>City:</b> Lehi <b>State:</b> Utah <b>Zip:</b> 84043
	<b>Requires Construction:</b> <span style="color: red;">Select One</span>
	<b>Move Fee:</b> \$ -

Upgrade - Ethernet Private Line:	Ethernet Port Type:	Bandwidth:	USP	QTY	Unit Cost	MRC	NRC
Existing Circuit - Ethernet	GigE	<span style="color: red;">Select One</span>			\$ -	\$ -	
EPL - Bandwidth Upgrade	GigE	<span style="color: red;">Select One</span>			\$ -	\$ -	

Upgrade - Internet:	Ethernet Port Type:	Bandwidth:	USP	QTY	Unit Cost	MRC	NRC
Existing Circuit - Ethernet	GigE	<span style="color: red;">Select One</span>			\$ -	\$ -	
IP Bandwidth Upgrade	GigE	<span style="color: red;">Select One</span>			\$ -	\$ -	

Disconnect:	Requested End Date:	Service(s) to Disconnect:	ETF:	QTY	Unit Cost	MRC	NRC
Partial			<span style="color: red;">Select One</span>		\$ -	\$ -	
Full Account		All	<span style="color: red;">Select One</span>		\$ -	\$ -	

Total	MRC	NRC
	\$ -	\$ -

**Notes:**  
 Customer moving all services from existing Thanksgiving Point location. Move date to be determined. Please install fiber and adtran to install 2 additional analog phone lines for elevator inspection. \*Discussed installation time with Brett. Requested install for 2 analog lines 02/26/16.

<b>Customer Signature:</b> _____	<b>Date:</b> _____	<b>Sales Agent:</b> _____	<b>Date:</b> _____
<b>Customer Title:</b> _____		<b>CentraCom Acceptance:</b> _____	<b>Date:</b> _____
<b>Customer E-Mail:</b> _____		Jon Gale - Director Sales	

**For Official Use Only:**

Entered By: \_\_\_\_\_ Date: \_\_\_\_\_ Account #: \_\_\_\_\_ Service Order #: \_\_\_\_\_



Master Service Agreement #: \_\_\_\_\_

**Renewal Agreement**

Service Term (Months): **36 Months**

**Customer Information**

Business Name:			Authorized Person:			
MACC Account #:			Title:			
Office Phone#:			Mobile Phone#:			
In Service Date:	Service Term:	Term	Contract End Date:	Renewal Term:	Term	New Contract End Date:

Ethernet Private Line:	Ethernet Port Type:	Bandwidth:	QTY	Unit Cost	Current MRC	New MRC
Ethernet	GigE	Select One				

Internet:	Ethernet Port Type:	Bandwidth:	QTY	Unit Cost	Current MRC	New MRC
Ethernet	GigE	Select One				
IP Address		Select One				

Voice Products:	QTY	Unit Cost	Current MRC	New MRC
SIP Type <input type="checkbox"/> PRI <input type="checkbox"/> Analog <input type="checkbox"/> Native		Select One		
SIP Type <input type="checkbox"/> PRI <input type="checkbox"/> Analog <input type="checkbox"/> Native		Select One		
DID's (PRI & Native SIP)		Select One		
Market Expansion Line Service		Select One		
Directory Listing (First one included)		Select One		
Inter/Intra Long Distance		Select One		
Toll Free Numbers		Select One		
Toll Free Long Distance (Required with Toll Free)		Select One		

Hosted Voice:	QTY	Unit Cost	Current MRC	New MRC
Hosted Service Type		Select One		
Hosted Handset Type		Select One		
Hosted Handset Type		Select One		
Hosted Power Supply (Required without PoE Switch)		Select One		
Hosted Communicator		Select One		
Hosted 911 (Required with all Hosted Service)	0	Select One		
Hosted Voicemail		Select One		

Additional Services:	QTY	Unit Cost	Current MRC	New MRC

Total	Current MRC	New MRC
	\$ -	\$ -

Vendor Contacts	Notes:
Phone System: _____ Company: _____	
Contact Name: _____ Contact Phone: _____	
Contact E-mail: _____	
Network Admin: _____ Company: _____	
Contact Name: _____ Contact Phone: _____	
Contact E-mail: _____	
<b>Network Notification Services:</b>	
E-mail: _____ TXT: _____	

**Customer Agreement**

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Customer Signature: _____	Date: _____	Sales Agent: _____	Date: _____
Customer Title: _____		CentraCom Acceptance: _____	Date: _____
Customer E-Mail: _____		Jon Gale - Director Sales	

**For Official Use Only:**

Entered By: _____	Date: _____	Account #: _____	Service Order #: _____
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