



JOHN WAYNE MILLER

HELLO

WHAT DO I OWE?

Your Amount Due Is:

Current Charges Are Due
By Feb 5, 2020

\$39.44

ACCOUNT SUMMARY

Previous Balance	39.69
Payment Received 1/3/20	- 39.69
Total New Charges	39.44
Total Amount Due By Feb 5, 2020.	\$39.44

SERVICES

Home Phone	39.44
.....	
TOTAL SERVICES	\$39.44

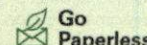
JUST FOR YOU

Go Paperless

Access your account online 24/7.



Click centurylink.com/enroll
to get started.



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EPYP100108

MANAGE YOUR ACCOUNT

Information about Your Bill: www.centurylink.com/billinginfo
Pay Your Bill: www.centurylink.com/paybill
Product Information: www.centurylink.com/productinfo
Repair and Technical Support: www.centurylink.com/repairsupport
To Chat with an Agent: www.centurylink.com/chatwithus

Still need to speak with an Agent? You'll need to have your account number which is at the top of the page. Just enter it in our automated system so we can get you to the right department.

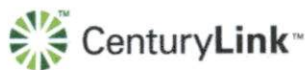
Payments/Billing/Products/Services: 1 800-244-1111
Tech Support/Repair Service: 1 800-573-1311

Our Customer Service Representatives are available from 8am--6pm
Monday through Friday.

Please detach and enclose with your payment.

Account Number	801 942-6039 741R
Total Amount Due	\$39.44
Payment Due By	2/5/2020
Amount Enclosed	_____

Make life simpler. See reverse to find out how.



02202820 C7 RP 09 20200109 NNNNNNNY 0007142 0019
JOHN WAYNE MILLER
2186 E BORG CT
SANDY UT 84092-4111



CenturyLink
P O Box 2956
Phoenix, AZ 85062-2956



61 06801942603907412 2905011320 000000000000 000000394403



KEEPING YOU CONNECTED

Understanding your bill has become a lot easier. CenturyLink has a wealth of resources that provide information about how to read and understand the contents of your bill. Visit www.centurylink.com/understandmybill today to get started!

Making a payment is fast and easy with CenturyLink. Visit www.centurylink.com/paymentoptions to view the variety of convenient payment options available today!

Effective February 15, 2020, the monthly recurring charge (MRC) for your CenturyLink @Ease service will increase by \$1.00 per month. If you are receiving an @Ease promotional discount for the CenturyLink @Ease service, your rate will increase to the new rate. However, you will receive a corresponding monthly credit in the same amount for the remainder of your promotional term. Therefore, there will be no net impact to your monthly bill due to this rate increase during the remainder of your promotional period. The new CenturyLink @Ease rate and any discounts applied to the rate will be clearly indicated on your billing statement. If you have any questions, please call a Customer Care Representative at the telephone number shown in the MyAccount section of this bill.

Notice of Rate Increase: Effective February 14, 2020, the Monthly Recurring Charge (MRC) for Inside Wire Protection plans, which cover the cost of inside wire trouble identification and repair, will increase by \$1, up to a max of \$11.00 per month. Customers who have an Inside Wire Protection plan are exempt from the Trouble Isolation Charge that would otherwise apply when customers call CenturyLink for Service Repair, and the trouble is found to be on the customers side of the Network Interface device. If you have any questions, please call a Customer Care Representative at the telephone number printed in the Manage Your Account or Important Information sections of your bill.

Charges for your local monthly service are billed one month in advance. Charges for other monthly services may be billed one month in advance or in arrears, for example, usage charges may be billed after the charges are incurred. CenturyLink should receive your payment for the total amount due on or before the due date on your bill. If you are unable to pay by the due date, please contact Customer Service to avoid possible collection action. All charges must be paid each month to keep your account current. Basic service and its applicable taxes and surcharges MUST be paid to avoid disconnection. Currently, for this bill period that amount is \$39.44. If the New Charges amount on page one is less than \$39.44, please pay the New Charges amount. Failure to pay non-basic charges may result in other collection activities, including restriction of long distance calls or removal of other services. CenturyLink packages of features and the amounts shown on the summary page may include both basic and charges that are not basic.

Cramming occurs when unauthorized charges appear on your telephone bill. To help prevent unwanted third party charges on your bill, contact CenturyLink at 800-244-1111 and request, at no charge, a bill block that will prevent some third party charges such as charitable contributions, dial-up Internet by non-CenturyLink companies or other non-telecommunications charges from appearing on your bill.

A late payment charge of 5.0% or \$8.00, whichever is greater, may apply on any amount left unpaid 30 days after bill date, except Internet and Digital Home Phone charges.



CenturyLink is dedicated to perfecting solutions that work for you and your life.

For service options, visit us today at www.centurylink.com/chatwithus.



Need to make an update to your account?

Log into your My CenturyLink by visiting www.centurylink.com/mycenturylink.

Email

Signature

Date

Account #: 801 942-6039 741R

- Check the appropriate box below, fill in the information above and return with a check for this month's payment - Automatic Payment.** Simple. Effortless. Accurate. With the automatic payment plan you never have to worry about paying your bill on time again. By checking the box and filling in the information requested above, you are authorizing your bank to debit the monthly amount due on your bill and pay it directly to CenturyLink. You can also sign up for automatic payment at centurylink.com/billpay.
- Summary Billing Statement.** Save paper and streamline your bill by choosing our summary billing statement option. To get started just check the box and fill out the information requested above. As always, you can get your full billing details anytime by checking your account online or giving us a call.
- Go Green with Paperless Billing.** To stop receiving a monthly paper bill and start receiving a simple email which lets you know everytime your online bill is ready to view, just check the box, fill in the information requested above and hop online to create an account at centurylink.com/billpay. The trees thank you already.



Summary of Your New Charges

Service	Total With Savings
Home Phone - page 3	
Voice Monthly Charges	24.25
Related Monthly Charges	7.48
Taxes, Fees & Surcharges	7.71
Total Home Phone Service	\$39.44
TOTAL SERVICES	\$39.44

Details of Your Home Phone Charges

Home Phone

Local Service Period: Jan 13 - Feb 12

Voice Monthly Charges

Residence Line	24.25
Voice Monthly Charges Total	\$24.25

Related Monthly Charges

Local Phone Service

Subscriber Line Charge	6.48
Extended Area Calling	1.00
Related Monthly Charges Total	\$7.48

Taxes, Fees & Surcharges

Local Phone Service

Federal Excise at 3%	1.02
State Sales at 4.85%	1.29
County Sales at .85%	.23
City Sales at 1%	.27
Special District Sales at .55%	.15
State 911 at \$0.77 per access line	.77
Local 911 at \$0.71 per access line	.71
Utah Universal Service Support Fund	.60
Federal Universal Serv Fund at 21.2%	1.37
Facility Relocation Cost Recovery Fee at \$0.41 per access line	.41
Recovery of Municipal Telecommunications Tax	.89
Taxes, Fees & Surcharges Total	\$7.71

Total Home Phone Charges \$39.44

Paperless Billing

Quick.
Convenient.
Easy.



- View your bill anywhere, anytime online.
- An email will alert you when your bill is ready.

Two easy ways to select Paperless Billing:

1. Log-in to My CenturyLink website or
2. Download the free mobile app

For more information, visit centurylink.com/paperless



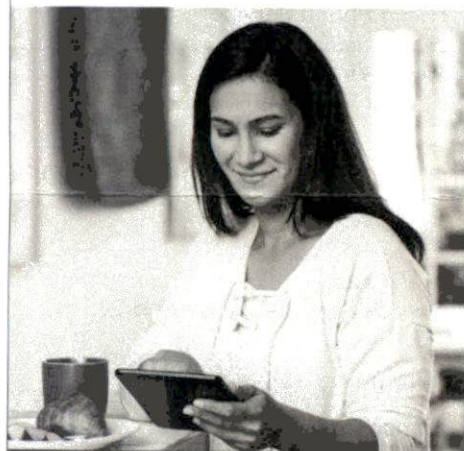
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AutoPay

Set it and
forget it.



- Set up your CenturyLink bill to be paid automatically each month.
- AutoPay is safe, secure and, best of all, free.

**Two easy ways to
select AutoPay:**

1. Log-in to My CenturyLink website or
2. Download the free mobile app

For more information, visit
centurylink.com/autopay



CenturyLink may change, cancel, or substitute
offer and services, even without notice.