

Brad Welch

From: Harry Mingo <hmingo@utah.gov>
Sent: Tuesday, April 25, 2017 1:12 PM
To: Brad Welch
Subject: Re: Progress on upgrade
Attachments: image001.png

The DTS order writers should be working on a PO to pay for this upgrade. If you don't see it within a week or so let me know and I will see what I can do.

On Wed, Apr 19, 2017 at 9:38 AM, Brad Welch <bradw@centracom.com> wrote:

How about this, I even highlighted it so it stands out a little more.

Thanks

Brad

From: Harry Mingo [mailto:hmingo@utah.gov]
Sent: Wednesday, April 19, 2017 9:23 AM
To: Brad Welch
Subject: Re: Progress on upgrade

Brad,

Can you make it clear in the bandwidth section that this is an upgrade of an existing circuit from 100 to 200 meg and maybe on a second line list the from and to pricing? If not we will confuse the #\$\$%^& out of them and they will make our lives hell. Thanks

On Wed, Apr 19, 2017 at 9:07 AM, Brad Welch <bradw@centracom.com> wrote:

Here is a WFN service order form for it. If needed we can do a sole source letter. Due to the fact that the Price side is Emery telecom and the provo side LEC is Clink, we can easily do an all fiber single source letter.

Thanks

Brad

From: Harry Mingo [mailto:hmingo@utah.gov]
Sent: Wednesday, April 19, 2017 8:58 AM
To: Brad Welch
Subject: Re: Progress on upgrade

Unfortunately our DTS procurement group has grown a pair making the life of a planner very hard. At the least I will need a quote for the upgrade preferably from WFN. The easiest way to make them understand will be to have the current circuit price and then the new price. I'm sure they will make me sign an addendum to the original contract we signed several years ago. They go out of the way to make a simple processes very hard. My big concern is they will make me justify the single source contract we have with WFN by getting quotes from other vendors saying they cant provide the service. We will see.

Thanks Brad

On Wed, Apr 19, 2017 at 8:09 AM, Brad Welch <bradw@centracom.com> wrote:

I must have missed sending it, I apologize for that. The current price for 100Mb is 1684.00/month, the new price for 200Mb is \$2189/month, with a \$250 one time charge. Let me know if you need anything further, I can do an actual service order but I think in the past you have just input something and it sends me an order via order box.

From: Harry Mingo [mailto:hmingo@utah.gov]
Sent: Wednesday, April 19, 2017 1:12 AM
To: Brad Welch
Cc: Calvin Shelley
Subject: Re: Progress on upgrade

Did you send me a quote? Receiving the quote is generally my reminder to write the order. Unfortunately I don't remember writing one but I could have. I will look and let you know.

On Tue, Apr 18, 2017 at 3:51 PM, Brad Welch <bradw@centracom.com> wrote:

Harry,

Have you had any luck on getting the contract redone for the upgrade to 200Mb for price to provo? It has already been upgraded but we get a reminder occasionally from the system that it hasn't been changed in billing.

Thanks

Brad

Brad Welch | VP CLEC Operations

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