

HOW TO SETUP A CUSTOM RINGTONE ON YEALINK PHONE

To make this custom ringtone it requires changes to be made on the Yealink phone's web interface and also on Bicom.

- In the phone web interface > Account > Advanced > scroll down to “**Distinctive Ring Tones**” and change to “**Enabled**”
- From the **Settings** tab select **Ring** and add a value to the “**Internal Ringer Text**” you would like to use; for example, ‘**Ring4**’. Select the “**Internal Ringer File**” file from the list that you would like the phone to play when PBXware send this string to your phone, for example ‘**Ring4.wav**’.
- Now go to **Settings** tab > **Ring** > Add a value to the “**Internal Ringer Text**” example ‘**Ring3**’ > Then select “**Internal Ringer File**” from drop down list > Confirm.

The screenshot shows the Yealink T46S web interface. The 'Settings' tab is selected, and the 'Ring' section is highlighted in the sidebar. The main content area displays a table of ringtone settings. The first row is highlighted with a red box, showing 'Internal Ringer Text' set to 'Ring3' and 'Internal Ringer File' set to 'Ring3.wav'. The table has 10 rows, each with 'Internal Ringer Text' and 'Internal Ringer File' fields. The 'Internal Ringer File' field is a dropdown menu with a question mark icon. At the bottom of the table are 'Confirm' and 'Cancel' buttons. On the right side, there is a 'NOTE' section with the following text: 'NOTE Distinctive Ring Tones It allows certain incoming calls to trigger IP phones to play distinctive ring tones. The IP phone inspects the INVITE request for an "Alert-Info" header when receiving an incoming call. If the INVITE request contains an "Alert-Info" header, the IP phone strips out the URL or keyword parameter and maps it to the appropriate ring tone. You can click here to get more guides.'

- No go to Bicom > Go to the Tenant > Settings > UAD > Look for the Yealink phone model and click on Edit > Then put on the following config on the “User Agent General Provisioning Template” > SAVE.

```
account.1.alert_info_url_enable = 1
distinctive_ring_tones.alert_info.1.text = Ring3
distinctive_ring_tones.alert_info.1.ringer = 3
```

- Select a tenant: MD Property (#2...)
- Dashboard
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General

DTMF Mode: rfc2833
Context: default
Status: Active
Internal UAD name for Auto-Provisioning: yealinkt46g

Network Related

Transport: UDP TCP TLS
Encryption: Yes No N/A
NAT: Default (rport)
Direct media: No
Direct RTP setup: Yes No N/A
Qualify: 2000

Call Properties

Ringtime: 32
Incoming Dial Options: tr
Outgoing Dial Options:

Channels

Incoming Limit: 3
Outgoing Limit: 3
Busy level:

Codecs

Disallow: all

#	Codec	Ptime
1	G.711 µlaw	N/A
2	G.711 alaw	N/A
3	G.729	N/A
4	..	N/A
5	..	N/A
6	..	N/A
7	..	N/A
8	..	N/A
9	..	N/A
10	..	N/A

Allow:

Video Support: Yes No N/A
Auto-Framing (RTP Packetization): Yes No N/A

Auto Provisioning

Auto provisioning: Yes No N/A
DHCP: Yes No N/A

Presence

Presence Enabled: Yes
Global Presence: Yes No N/A

Save Go back

User Agent General Auto Provisioning Template:

```
local_time.summer_time = 1
local_time.dst_time_type = 1
local_time.start_time = 3/2/7/2
local_time.end_time = 11/1/7/2
local_time.offset_time = 60
local_time.time_format = 0
local_time.date_format = 1
```

```
account.1.alert_info_url_enable = 1
distinctive_ring_tones.alert_info.1.text = Ring3
distinctive_ring_tones.alert_info.1.ringer = 3

account.1.alert_info_url_enable = 1
distinctive_ring_tones.alert_info.1.text = Ring8
distinctive_ring_tones.alert_info.1.ringer = 8

account.1.alert_info_url_enable = 1
distinctive_ring_tones.alert_info.1.text = Ring6
distinctive_ring_tones.alert_info.1.ringer = 6
```

User Agent Auto Provisioning Template: