

Provisioning a New Cable Modem

Go to
<https://am.america.net/>



Affiliate Management

Welcome to Affiliate Management System

To access the Affiliate Management System, please [click here](#).

Login to your Affiliate management account



Login to Affiliate Management

Enter Your Login and Password to Access Affiliate Management

Login

Password

Login



Affiliate Management

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Logout

Open the Customer Screen



Owner Choice

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- Affinity
- Affiliate
- Retail Partner

Customer

Select Affiliate and click customer



Customer

Query Customer [Main Menu](#) | [Help](#)

Login Phone Number

Customer Entry

Identification

Associated Number
 Company Name
 First Name *
 Middle Name
 Last Name *
 Referral Source
 Daytime Phone * Nighttime Phone Fax Number
 Special Note

Billing Address

Address Line 1 *
 Address Line 2
 City *
 State
 Zip Code
 Country
 The billing address is different from the shipping address

Enter Customer Information. Use Caps only at the beginning of the name, Enter address using N,S,E,W do not spell them out.

After all information has been entered click on create

Customer Order

This will allow you to create a new order



Customer Order

Customer Order Information [Customer](#) | [Main Menu](#) | [Help](#)

Order Id: 3221048 Customer: John Doe Date: 08/26/2015 *
 Affiliate: Central Utah Telephone AM User Login: d.barlow@cut.net

Placed By: *
 Payment Method: *

Select Prepaid as the payment method

Click Create

Click New Account This will open the account window



Account Information [Customer](#) | [Cust. Order](#) | [Main Menu](#) | [Help](#)

Account Number : IN PROGRESS

First Name: John * Creation Date: 8/26/2015 *

Middle Name: Secret Phrase:

Last Name: Doe * Hint:

Last Renewal Date:

On Hold:

On Hold Date:

On Hold Reason:

Marketing Plan: Mt. Pleasant

Package: **20M/3M Data - 8 Devices/Monthly**

Access Location:

Domain:

Payment Method:

(This is the list of packages available for this marketing plan)

- 20M/3M Data - 8 Devices/Monthly
- Advantage Gamer - 6M/1M - 8 Devices/Monthly
- Advantage Max - 12M/1M - 8 Devices/Monthly
- Advantage Package - 6M/512K - 8 Dev/Monthly
- Business Advantage 6M/1M - 3 Device/Monthly
- Business Max Advantage 12M/2M - 8 D/Monthly
- CableMeterPackage/Monthly
- Centracom - 20M/2M - 8 D Data and V/Monthly
- Centracom - 20M/2M - 8 Devices/Monthly
- D3 100/20/Monthly
- D3 package 50M x 10M - 3 CPE/Monthly
- Residential - 1M/512K - 8 Devices/Monthly
- Upgrade Moto 6580/Monthly
- Upgrade SMC GN2/Monthly
- Upgrade SMC GN3/Monthly
- VOIP 20M/2M - 8Line/Monthly
- VOIP 20M/3M/Monthly
- VOIP 8line Business 12M/2M -8 Devic/Monthly
- VOIP Advantage Gamer - 6M/1M - 8 D/Monthly
- VOIP Advantage Max - 12M/1M - 8 Dev/Monthly

Select the CMTS from the marketing Plan list

Select the appropriate Package from the drop down list

For VOIP customers make sure you select the correct VOIP package

Click continue to continue



Account Information

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Account Number : IN PROGRESS

First Name	<input type="text" value="John"/>	*	Creation Date	<input type="text" value="8/26/2015"/>	*
Middle Name	<input type="text"/>		Secret Phrase	<input type="text"/>	
Last Name	<input type="text" value="Doe"/>	*	Hint	<input type="text"/>	
Last Renewal Date	<input type="text"/>				
On Hold	<input type="checkbox"/>				
On Hold Date	<input type="text"/>				
On Hold Reason	<input type="text"/>				

The CMTS and Package that you've chosen will show here

Marketing Plan:	Mt. Pleasant
Package	Advantage Package - 6M/512K - 8 Dev/Monthly
Access Location	<input type="text" value="ALL/435-427-3331"/>
Domain	<input type="text" value="cut.net"/>
Payment Method	<input type="text" value="Prepaid"/>
<small>(This is the list of payment methods allowed for this marketing plan)</small>	

Enter the MAC Address. Letters must be in caps

PRODUCT: CableTruV 6M/512

CMapp Broadband - 6M/512

Cable Modem with speed 6M-512Kb

MAC address	<input type="text"/>	@cut.net
Unique alphanumeric ID	<input type="text"/>	®
Provision key = CM	<input type="text"/>	

For the unique id enter the last name followed by the last 4 of the MAC ID

Click on Create to finish provisioning the modem

The provision key is the MAC Address